

SUPPORT VOLUNTEER ROLE

Summary of this role

To provide support (information, listening ear, connecting opportunities) to people affected by encephalitis and their families.

What's involved?

- Providing a **listening ear** to people affected by encephalitis and their families
- Demonstrating **understanding and empathy** of people's problems following encephalitis
- **Providing information** about encephalitis and its consequences
- Seeking sponsorship opportunities to fund regional support groups in your area
- Building a **local support network** in your area and running **online and in-person peer support groups**
- Attending our **events**, where possible
- Completing **any necessary training** to help support you in your role such as safeguarding training
- **Providing feedback** and report details of your activities to the Encephalitis International on a regular basis
- **Building knowledge** of the information activities and services that Encephalitis International provides

Please note that the Support Volunteer role does not allow you to give medical advice or counselling. Dealing with social media, press, media and PR are only permitted with a prior agreement from the Encephalitis International.

What's required?

- A good understanding of encephalitis and its implications
- Good telephone, computer and people skills
- Empathy and understanding for other people's situations
- Desire to help and support people affected and their family and friends
- Ability to maintain boundaries in your volunteer role
- Willingness to develop through training
- Access to the internet and a computer, tablet or mobile telephone

Benefits to you

- Be part of a passionate and caring team who want to make a difference
- Personal development
- Recognition of your contributions to Encephalitis International
- Reasonable expenses paid
- Increased likelihood of gaining paid work from voluntary experience
- Possibility to make a difference in somebody's life

Estimated hours

Flexible, depending on individual commitments and the organisation agenda.

Place of volunteering

Home-based/online, with the possibility of attending meetings/events in public locations.